



NORTHERN MICHIGAN

# Awards and Recognitions

## 2010 – 2011



### 2011 Building Michigan’s Healthcare Workforce Award for Retention by Michigan Health Council

This achievement is testament to our meaningful recognition of nurses through the DAISY Award Program, created by the DAISY Foundation. The program ensures that nurses know how deserving they are of our society’s profound respect for their education, training, skill, and compassionate care.



### CARF Accreditation

Our hospital was accredited for a period of three years for the Acute Rehabilitation program. By pursuing and achieving accreditation, our program has demonstrated that it meets international standards for quality and is committed to pursuing excellence.



Connecting members.  
Delivering results.

### 2011 VHA Leadership Award for Sustainability Excellence – Best in Class Comprehensive Program

This award demonstrates extraordinary levels of performance in sustainability excellence through a cohesive program strategy and methods for engaging stakeholders, a range of innovative projects that help to achieve the program strategy and address multiple organizational sustainability challenges, and measurement and reporting practices that track the program’s progress.



### 2011 Accreditation by the American Association of Diabetes Educators

Our Diabetes Education Program was accredited by the American Association of Diabetes Educators. Accreditation allows increased access to critical diabetes education services.



### 2011 Get With The Guidelines® - Heart Failure

The American Heart Association and American Stroke Association recognized our hospital for achieving at least two years of 85% or higher adherence to all Get With The Guidelines® program quality indicators to improve quality and patient care and outcomes.



### 2011 Exemplary Surgical Outcomes Recognition

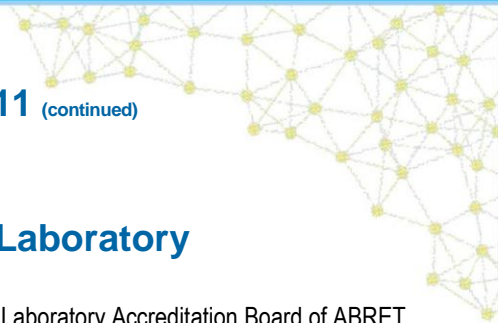
Our hospital was recognized by The American College of Surgeons National Surgical Quality Improvement Program (ACS NSQIP) as one of 26 participating hospitals in the United States that have achieved exemplary outcomes for surgical patient care.



### 2011 Five-Year Accreditation by American Academy of Sleep Medicine

Our Sleep Centers in Petoskey and Gaylord, along with the Newberry Sleep Center also affiliated with Helen Newberry Joy Hospital, received a five-year re-accreditation by the American Academy of Sleep Medicine. The accreditation assures patients the highest possible standard of care for all sleep disorders.

# McLaren-Northern Michigan Awards and Recognitions 2010 – 2011 (continued)



## 2011 Five-Year Accreditation by Laboratory Accreditation Board of ABRET

The EEG Laboratory received five-year accreditation by the Laboratory Accreditation Board of ABRET based on evaluation of the technical quality of EEGs performed in the lab.



Connecting members.  
Delivering results.

## 2011 VHA Leadership Award

Our hospital was awarded the 2011 VHA Leadership Award for Community Benefit Excellence. We are one of only two Health Systems in the United States to be recognized in 2011 with this award.



## ANCC Magnet Recognition®

Our hospital achieved Magnet® status on Wednesday, April 20, 2011, placing it among only 6.6 percent of hospitals throughout the country and among only 14 in the state of Michigan to receive recognition for nursing excellence.



## 2011 CareChex

Our hospital was named **Number One in the Nation for unparalleled medical excellence and patient safety for Vascular Surgery**, and among the **Top 10 percent of Hospitals in the Nation for medical excellence in cancer care, spinal surgery, women's healthcare, overall surgical care, and for overall hospital care** by CareChex.

### MEDICAL EXCELLENCE

#### #1 in the Nation

- VASCULAR SURGERY

### PATIENT SAFETY

#### #1 in the Nation

- VASCULAR SURGERY

### MEDICAL EXCELLENCE

#### Top 10% in the Nation

- CANCER CARE
- SPINAL FUSION
- SPINAL SURGERY
- WOMEN'S HEALTH
- OVERALL SURGICAL CARE
- OVERALL HOSPITAL CARE

### PATIENT SAFETY

#### Top 10% in the Nation

- CANCER CARE
- GASTROINTESTINAL HEMORRHAGE
- HEART ATTACK TREATMENT
- JOINT REPLACEMENT
- MAJOR ORTHOPEDIC SURGERY
- TRAUMA CARE
- WOMEN'S HEALTH
- OVERALL SURGICAL CARE
- OVERALL HOSPITAL CARE

### PATIENT SATISFACTION

#### Top 10% in the Nation

- OVERALL MEDICAL CARE
- OVERALL SURGICAL CARE
- OVERALL HOSPITAL CARE



## 2011 Practice Greenhealth Environmental Leadership Circle

Our hospital received this award for the third consecutive year. The Environmental Leadership Circle recognizes healthcare facilities that exemplify environmental excellence and are setting the highest standards for environmental practices in healthcare including meeting the criteria for the mercury-free award, recycling at least 25 percent of total waste stream, implementing numerous other innovative pollution prevention programs, and being leaders in their community.



## 2011 Get With The Guidelines®

The American Heart Association and American Stroke Association recognized ours as the only hospital in Michigan for achieving at least two years of 85% or higher adherence to all Get With The Guidelines® program quality indicators to improve quality and patient care and outcomes in addition to achieving IV rt-PA door-to-needle times less than or equal to 60 minutes in 50 percent or more of applicable acute ischemic stroke patients (minimum of six) during one calendar quarter.

# McLaren-Northern Michigan Awards and Recognitions 2010 – 2011 (continued)



## 2010 HomeCare Elite

VitalCare, a hospital affiliate, was named to the 2010 HomeCare Elite™. HomeCare Elite identifies the top 25 percent of home health agencies in the country. Winners are ranked by an analysis of performance measures in quality outcomes, quality improvement, and financial performance.



## 2010 Cardiovascular & Pulmonary Rehabilitation Accreditation

Our Cardiovascular Rehabilitation Program received a three-year accreditation by the American Association of Cardiovascular & Pulmonary Rehabilitation for meeting strict performance measurements in patient care.



## 2010 Certificate of Commendation

We were one of two northern Michigan hospitals to be recognized for collaborative work on the LIFENET STEMI (ST Elevation Myocardial Infarction) Initiative of Northern Lower Michigan which helps to coordinate lifesaving cardiac information among 11 northern Michigan hospitals and emergency medical services.



## 2010 Get With the Guidelines – Stroke Gold Performance Achievement Award

Our hospital was recognized in the July US News and World Report “Best Hospitals” Issue as a 2010 Gold award winner by the American Heart Association/ American Stroke Association, recognizing those hospitals that have gained excellence recognition for the Get with the Guidelines/ Mission Lifeline initiatives for Stroke Care.



## Top 25 Connected Healthcare Facilities

This annual list, compiled by Health Imaging & IT magazine, recognizes hospitals, health systems, imaging centers, and physician practices that seamlessly integrate imaging and IT systems, provide physicians with immediate, anywhere access to patient data, and demonstrate return on investment and high patient and staff satisfaction.



## Quality Oncology Practice Initiative

Our hospital was one of 23 organizations in the nation to be recognized by the Quality Oncology Practice Initiative (QOPI®) Certification Program, an affiliate of the American Society of Clinical Oncology (ASCO), in 2010. The QOPI Certification Program provides a three-year certification for outpatient hematology-oncology practices that meet standards for quality cancer care.



## 2010 Most Wired Hospital

For the second year in a row, our hospital was named to the nation's Most Wired list of healthcare organizations by Hospital and Health Networks magazine for excelling in the use of technology, including the PowerChart electronic medical record, the Bridge Bar Code system, and the features and functions on our Web site.



## 2010 Blue Distinction Center

Our hospital was designated as a Blue Distinction Center for Knee and Hip Surgery. Blue Distinction is a designation awarded by the Blue Cross and Blue Shield companies to medical facilities that have demonstrated expertise in delivering quality care, resulting in better overall outcomes for patients.



## 2010 Gold Level Start! Fit-Friendly Companies Award

Our hospital was recognized as a Platinum-level Start! Fit-Friendly Company by the American Heart Association's Start! movement for helping employees eat better and move more.

This workplace has been recognized by the American Heart Association for meeting criteria for employee fitness.

## McLaren-Northern Michigan Awards and Recognitions 2010 – 2011 (continued)



### 2010 Excellence in Increasing Stroke Treatment

Our hospital, one of 24 hospitals involved in the INSTINCT (Increasing Stroke Treatment through Interventional Behavior Change Tactics) Trial over the past 4 years, was recognized for the following achievements:

- Winner: Most improvement in % of stroke patients treated (2007 vs. 2009/2010)
- Winner: Highest % of stroke patients treated in 2009/2010
- Winner: Most improvement in % treated (2008 vs. 2009/2010)
- Winner: Data management award
- Honorable Mention: Highest number of treatments 2009/2010
- Honorable Mention: Fastest average door-to-needle time 2009/2010
- Honorable Mention: Fastest door-to-needle time 2009/2010



### 2010 Practice Greenhealth Environmental Leadership Circle Award

Our hospital was named a member of the Environmental Leadership Circle, Practice Greenhealth's most prestigious award, for the third year in a row.



### 2010 Way-Paver Award

Our hospital was recently awarded the Way-Paver Award for being among the earliest hospitals in the country to implement barcode-enabled point-of-care.

### 2010 PRC Top Performer

Our hospital earned several Top Performer awards, based on our patient satisfaction ratings as compared to other hospitals nationally.

#### Crystal Top Performer Award

100th Percentile – Overall Quality of Care

- Radiation Therapy
- Mental Health Unit

#### 4-Star – Top 25% Overall Quality of Care

- Emergency Department
- Inpatient Units
- Outpatient Diagnostic Services

#### 5-Star – Top 10% Overall Quality of Care

- Radiation Therapy
- Endoscopy
- Acute Rehabilitation
- Mental Health Unit

